

User Centered Design 2009

Exercise 3

7-8 X-task

Prepare a detailed plan and project focus for your contextual observations and interviews. This includes the purpose of the observation, workforce and tasks, times and dates, client information, tools needed, focus questions, areas, and tasks, what to observe. In addition, create a script of what you plan to say and do at the beginning of the CI.

The project focus will deal with current system, presumed solution, supported tasks, opportunities, and risks. The document will have about 2-3 pages.

Create an entry on your blog.

Send an email with the link to the post by midnight before the demos to your demo teacher and take part in the demos.

9 Normal task

Present a concrete example of an application domain in which pure 'democratic' PD approach would work best. In addition, present an example of an application in which it would not work, and suggest an alternative. Mention what actions would you take in the main phases of design (wrt. to the "Designing the user-experience" poster distributed in the lectures).